

**AT Training Workbook**

**That’s Quality! Workbook**



That’s Quality!

06 August 2013

**Welcome**

Quality enhancement is all about positive change. Whether that be the through the identification of best practice or through the identification of areas that need strengthening by the process of reflection.

Within Scotland we have a world leading approach to quality enhancement, and in particular, student engagement. However, too often students and staff focus on the process rather than the outcome.

This event has been designed to support you to bring about positive change to your students’ learning experience through the use of quality enhancement processes. We have some excellent speakers and facilitators here today which we hope you will take full advantage of their expertise and knowledge.

sparqs will also be here for you throughout the year. Whether that be through delivering tailor made events or through visits and consultancy projects.

We hope you enjoy the event!



**Eve Lewis**

**Director of sparqs**

**Introduction to the event:**

This event has been designed for you to work with your fellow student association colleagues to create learning and teaching objectives for the year ahead and then to understand how the quality enhancement framework can be used to achieve these goals.

You will see this reflected in the aim and objectives below.

**Aim:** To equip you with the knowledge and capability to use the quality enhancement agenda to deliver change for your students’ learning and teaching experience.

**Objectives:** By the end of the day you will:

* Be able to explain how quality affects your students learning experience.
* Be able to explain the wider quality context.
* Be able to develop a change strategy.

**About your workbook**

The workbook aims to enhance your learning experience by acting as a tool for reviewing your learning as the amount of information that you are able to recall from any learning experience declines drastically within one week of the learning having taken place. It will also enhance your learning, thinking and remembering skills and will increase your knowledge and your confidence. Feel free to make notes all over the place and doodle when you need some thinking space.

By conducting a review of your learning at monthly intervals throughout the year ahead, not only will you be able to transfer this learning into your long term memory, but you will also remind yourself of ideas and aims that you wanted to achieve at the beginning of the year!

**Agenda**

**09:00 – 09:30** **Registration**

**09:30 - 09:45 Introduction to the day**

**09:45 – 10:15 What is Quality Enhancement & Assurance?**

Quality enhancement and assurance are words that are thrown around a lot but what is it all about? Delve into the mysteries of quality and find out how you can use it as a tool for change.

**10:15 – 11:00 What is ‘Quality’ and why does it matter to your students?**

In this session, Robert Foster, NUS Scotland VP Education and Professor Alan Davidson, Dean for the Enhancement of Learning, Teaching and Assessment at RGU will each speak about quality and how it affects every students’ learning experience.

**11:00 – 11:15 Break**

**11:15 – 12:15 That’s quality!**

How does a university assure and enhance quality? Discover the ins and outs of how quality works in practice and how you can use their processes to improve your students’ learning experience.

**12:15 – 13:00 Lunch**

**13:00 – 15:15 What is the student learning experience?**

In this session we will explore what the student learning experience actually means, its importance and how it can be used to improve your students’ collective experience.

**15:15 – 15:30 Break**

**15:30 – 17:00 Using quality!**

It is one thing knowing about course reps and ELIR but it’s another thing using quality processes to bring about change. This session allows you to develop a change strategy and present it to a panel to be in with the chance of winning a prize!

**17:00 – 17:30 Conclusions**

**What is quality enhancement and assurance?**

**Iain Delworth and Megan McHaney, Development Advisors, sparqs**

Your notes:

**What is ‘Quality’ and why does it matter to your students?**

**Robert Foster, Vice President Education, NUS Scotland and Professor Alan Davidson, Dean for the Enhancement of Learning, Teaching and Assessment at Robert Gordon University**

Your notes: **That’s quality!**

Your notes:

**Staff Networking Session**

**Megan McHaney & Mike Williamson, Development Advisors, sparqs and Jane Brown, Senior Policy Officer, NUS Scotland**

Your notes:

sparqs

12a union street

edinburgh

eh1 3lu

t 0131 622 6599

f 0131 622 6597

www.sparqs.ac.uk

by-nc This booklet is licensed under a Creative Commons Attribution Non-commercial 3.0 licence. You are free to copy, communicate and adapt the work, so long as you attribute sparqs. A copy of this licence is available at <http://creativecommons.org/licenses/by-nc/3.0/>

If you require this document supplied in a different format for accessibility, please contact the sparqs office.